

# Frequently Used Phone Numbers

**OUC's 24-hour media hot line ..... 407.236.9655**

**Emergency service hotline**

To report a power outage or water trouble ..... 407.823.9150

Available 24 hours

Customer service, bill inquiries in Orlando  
and Orange County ..... 407.423.9018

Everyday, 7:00am to 7:00pm

Customer service, bill inquiries in St. Cloud  
and Osceola County ..... 407.957.7373

Monday through Friday, 7:30am to 5:30pm

T.D.D. (hearing impaired) service ..... 407.423.9119

Report street light problems ..... 407.737.4222

Tree trimming inquiries ..... 407.423.9018

Water quality inquiries ..... 407.244.8779

All other OUC departments ..... 407.423.9100

Monday through Friday, 8:00am to 5:00pm