WATER LINE AND SEWER LINE PROTECTION PROGRAM FROM AMERICAN WATER RESOURCES OF FLORIDA







Property Line Water Main

SEWER LINE PROTECTION*

COVERED:

- Clogs, blockages of private sewer service line that runs underground to the sewer main
- Normal wear and tear and damage from tree roots that stops the flow of wastewater
- Excavation for covered repairs
- Basic restoration (backfilling with displaced soil, reseeding grass, reinstalling soft landscaping, cold-patch of private paved surfaces, restoration of public paved surfaces that are required by permit)
- Permits, inspections for covered repairs

NOT COVERED:

- Sewer service line connection to main (regardless of homeowner or utility responsibility)
- Septic tanks
- Clogs inside the home
- Pre-existing conditions, including claims within first 30 days after enrollment
- New soil, private concrete and landscaping
- Cleanout installation
- Leak in slab
- Belly in line
- Ejector pump
- Sub-pump maintenance

WATER LINE PROTECTION*

COVERED:

- Leaking or broken water service line that runs underground from the water main
- Normal wear and tear and damage from tree roots that cause water leaks
- Excavation for covered repairs
- Basic restoration (backfilling with displaced soil, reseeding grass, reinstalling soft landscaping, coldpatch of private paved surfaces, restoration of public paved surfaces that are required by permit)
- Permits, inspections for covered repairs

NOT COVERED:

- Water service line connection to main (regardless of homeowner or utility responsibility)
- Pipes inside the home after shut-off valve
- Pre-existing conditions, including claims within first 30 days after enrollment
- New soil, private concrete and landscaping
- Irrigation lines
- Hose bib (spigot)
- Damaged lines

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