



CONNECTIONS

News and Information from OUC—The *Reliable One* | DECEMBER 2025



NEW FREE ONLINE TOOLS HELP YOU TAKE CONTROL OF YOUR ELECTRIC DEMAND



When it comes to electricity, the amount we use, consumption, is just part of the puzzle. Demand is the amount of power your home is using at any single moment. The more appliances you run at the same time, the higher your demand. People returning home in late afternoon and using several appliances at once, such as the clothes dryer, dishwasher and oven, can create spikes in electricity use, which puts stress on OUC's grid. If demand gets too high, OUC may eventually need to build additional power plants, with the cost showing up in electric rates.

Controlling your demand helps keep electric prices stable and can be done by making simple changes to how and when you use electricity.

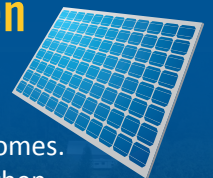
OUC offers two online tools that help you manage your usage.

- The updated **Usage Dashboard** now gives the ability to track both consumption and demand. Watch for usage spikes and adjust your routine to lower demand.
- OUC's new **Appliance Calculator** helps you estimate how much power common appliances draw, and how they contribute to your demand. This helps you understand what devices are the most power-hungry, so you can stagger appliance use to keep demand low.

Check out OUC's free online tools to manage your electric use at [OUCblog.com/myusage](https://www.oucblog.com/myusage).

One of the Largest Floating Solar Arrays in U.S. **Now Open**

OUC has launched a 2 MW floating solar array off Conway Road in Orlando. It is the largest in Florida and among the largest in the nation. With this array, about 10% of OUC's power generation is from renewable sources, providing power for 50,000 typical OUC-customer homes. Innovative projects like this contribute to OUC's diversified generation portfolio and strengthen the ability to provide reliable power.



If you're interested in powering your home with solar energy, discover the options, including the SunChoice program, at [OUC.com/solarsolutions](https://www.ouc.com/solarsolutions).

Watts Savings Project Calendars: *Where Creativity Meets Conservation*

The 2026 Watts Savings Calendar is almost here. Featuring vibrant artwork from fourth and fifth grade students from the School District of Osceola County, each page is a reminder about the importance of energy efficiency.



Created through OUC's Watts Savings Project, the illustrations reflect the creativity and passion of young artists who care about conservation. Pick up your copy and let their vision inspire your own energy-saving journey.

Complimentary 2026 calendars will be available in January, while supplies last!

Learn more at [OUCblog.com/2026calendars](https://oucblog.com/2026calendars).

Share the Warmth This Holiday Season



Many families in our community are facing financial difficulties. This season, you can bring comfort, hope and joy to those in need through Project CARE, OUC's assistance program administered by Heart of Florida United Way.

For every \$1 you donate, OUC contributes \$2.

Donating is simple:

- 1 Log in to your myOUC account
- 2 Go to Billing & Payment
- 3 Click on Project CARE
- 4 Select Enroll in Project CARE

Help make the holidays brighter.
To learn more, visit [OUC.com/projectcare](https://ouc.com/projectcare).

Give Yourself the Gift of Savings with OUC's Rebate Program



Ready to upgrade your home and lower your utility bills?

OUC makes it easy, and rewarding, with rebates for energy- and water-efficient improvements. Some of the available rebates include:

Electric Rebates

- Heat pump A/C unit – up to \$1,150
- Heat pump water heater – up to \$500
- Battery storage – up to \$2,000
- Ceiling insulation – \$0.10 per square foot
- Windows – \$1.50 per square foot
- Electric vehicle purchase or lease – up to \$200
- Air duct replacement or repair – up to \$100
- Window film or solar screen – \$0.55 per square foot

Rebates are applied as credits to your utility bill.

It's a win-win: boost your home's efficiency and enjoy long-term savings.

Don't miss out. Start your upgrades today and make your home smarter, efficient and more cost-effective.

**Visit OUC.
com/rebates.**



Para ver toda nuestra información en español, por favor visite espanol.ouc.com.



ORLANDO UTILITIES COMMISSION

RELIABLE PLAZA • 100 W. Anderson Street • Orlando, FL 32801
Tel: 407-423-9018 • ouc.com

