



CONNECTIONS

News and Information from OUC—The Reliable One | JANUARY 2026



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NEW TRANSMISSION LINE STRENGTHENS RELIABILITY, RESILIENCY FOR SOUTHEAST ORLANDO & ST. CLOUD

OUC recently put the finishing touches on a new 230 kilovolt (kV) transmission line to strengthen reliability and meet the growing energy needs of customers in St. Cloud and southeastern Orlando.

The Orlando—St. Cloud Resiliency Project, a two-year endeavor, delivers a new 21-mile transmission line. Designed to support one of Central Florida's fastest-growing areas this investment strengthens the grid, adds resiliency

and is expected to reduce outages. By reinforcing the system today, OUC is ensuring reliable, future-ready service for the entire community.

"This gives us another source of power into St. Cloud to be able to serve that territory, which is growing very rapidly," said **Adonis Willis**, Senior Engineer, Substation/Transmission Project Management.

Find out more at [OUCblog.com/transmission](https://oucblog.com/transmission).

"Peak Planning" Can Empower Your Energy Savings

Picture a typical weekday late afternoon in Central Florida. Kids are home from school, parents are back from work, and suddenly the house comes alive. Lights are on, dinner gets started, laundry is running and the A/C is working hard to cool things down. All that activity adds up to what's called "peak demand." The more electricity we all use at the same time, the higher our demand is on the electric grid. When thousands of households do this together, it can eventually mean building new power plants sooner – costs that eventually show up in electric rates.

The good news? Even small shifts in how and when you use electricity can reduce your peak demand and help keep prices steady for everyone.

Learn how to reduce your peak at [OUCblog.com/peakplanning](https://oucblog.com/peakplanning).



2026 Water Color Project Calendars *Available*

Get ready to be inspired! The 2026 Water Color Project Calendar showcases the work of 13 talented fourth and fifth grade students from Orange County Public Schools. Their creative and colorful illustrations remind us that small actions can make a big impact in protecting our most precious natural resource – water. Complimentary calendars will be available (while supplies last) at OUC’s headquarters at Reliable Plaza, 100 W. Anderson Street, Orlando, 32801.

Discover the Water Color Project at [OUCblog.com/2026calendars](https://oucblog.com/2026calendars).



Stay Warm in Winter, Cool in Summer, and Save \$ All Year Long

Keep warm in winter, cool in summer and cut energy costs with better insulation. Replace your windows with qualifying ENERGY STAR® certified models and earn up to \$.50 per square foot with OUC’s rebate program. Preferred Contractors make installation easy, and your rebate appears as a credit on your bill — so you enjoy comfort and efficiency all year long.

For details, visit [OUC.com/windowrebate](https://ouc.com/windowrebate).



Lessen Your Demand Tips

When lots of appliances run at once — like the A/C, clothes dryer and oven — it creates “peak demand.” By making small, steady changes in when and how you use high power devices, you can smooth out your demand. And to make it easier, OUC will share a quick tip each month to help you lower your demand and keep electricity affordable and reliable for everyone.

Use Delay Functions and Timers on Home Appliances

Using appliance timers and delay functions on home appliances can spread out your energy use. Schedule dishwashers, laundry and other devices at different times, and set your AC to 78 degrees, or 68 if the weather is cooler, before you get home. Small changes like these make your home more efficient and help maintain a reliable and sustainable grid.



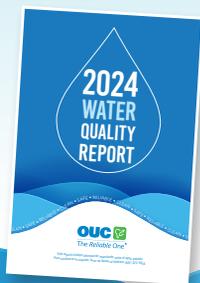
Find out more at [OUC.com/myusage](https://ouc.com/myusage).



2024 Water Quality Report

Learn more about H₂OUC via the 2024 OUC Water Quality Report at [OUC.com/wqr2024](https://ouc.com/wqr2024).

En español
espanol.ouc.com/wqr2024.



Para ver toda nuestra información en español, por favor visite espanol.ouc.com.



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