



Commission Meeting
MINUTES
March 3, 2026
2:00 P.M.

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Present:

COMMISSIONERS:

Linda Landman Gonzalez, President
Philip Brown, First Vice President
Bridget Williams, Second Vice President

Clint Bullock, General Manager & Chief Executive Officer
Attila Miszti, Chief Operating Officer
Christopher McCullion, Chief Financial Officer
Linda Ferrone, Chief Customer & Marketing Officer
Michael Murtagh, Chief Transformation & Technology Officer
Latisha Thompson, Chief Employee Experience Officer
Carlos Woody, Chief Legal Officer
Luz Aviles, LeMoyne Adams, Wade Gillingham, Jenise Osani, Orlando Alancastro, & Jaison Busby, Vice Presidents
Frances Johnson, Recording Secretary

The March 3, 2026 Commission Meeting was held in person at the Orlando Utilities Commission’s Reliable Plaza Commission Chambers.

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President Landman Gonzalez asked Vince Preston to provide the Safety and Security protocols for the meeting.

Moment of Reflection

President Landman Gonzalez asked Erin Givens to provide the moment of reflection.

* * *

Pledge of Allegiance

President Landman Gonzalez asked Aaron Fagen to lead the Pledge of Allegiance to the Flag.

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Call to Order

The Commission Meeting was called to order at 2:04 P.M. President Landman Gonzalez noted that Mayor Dyer and Commissioner Gross were not in attendance, acknowledging a quorum was present.

President Landman Gonzalez welcomed Dr. Bridget Williams and Phil Brown aboard as new Commissioners. They were elected by the Commission on January 20th and the City Council confirmed both appointments to the Board on January 26th.

* * *

Consideration of the Minutes

President Landman Gonzalez deferred the approval of the January 20, 2026 Commission Meeting Minutes to the next Commission Meeting on April 7, 2026.

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Service Awards

LeMoyné Adams presented a 30-year service award to Albert M. Cockerham, Service Order Technician.

LeMoyné Adams presented a 20-year service award to Alex Roman, Water Meter Technician I.

* * *

Employee / Community Recognition

Linda Ferrone announced that OUC has been recognized as a 2025 Escalent Customer Champion for the ninth consecutive year, a title that recognizes OUC's commitment to meaningful customer engagement. The utility ranked first among electric providers in Florida and the southern region, and second nationally according to a recent customer survey. The 2025 residential study included feedback from more than 61,000 residential customers of 103 utilities nationwide, evaluating service satisfaction, brand trust, and product experience. Additional details are provided in the appendix.

* * *

Affirmative Items

Mr. Bullock asked Orlando Alancastro to present on Affirmative Item A-8: Downtown 230kV Transmission Line Project, Pershing to Weber – Phase 1 of 3. Mr. Alancastro provided the project's background and location, stating that the need for a new transmission line was identified in 2016 transmission planning studies. He described the drivers and constraints, as well as the three-phased approach and the approvals timeline. Mr. Alancastro discussed the route studies in detail and emphasized the cost efficiencies achieved using additional overhead segments. He also explained that although OUC is leveraging an existing corridor, easements are needed to accommodate pole placements to meet higher voltage requirements. Mr. Bullock added that OUC and the City of Orlando will coordinate communication with impacted customers during the project. Further information is provided in the appendix.

President Landman Gonzalez presented the affirmative items for Approval.

MOTION: On a motion by Commissioner Brown and seconded by Commissioner Williams, Affirmative Items A-1 through A-20 were approved as follows:

1. Ratification of the fuel procurements to the most responsive and responsible bidders in October 2025 and November 2025, in the aggregate amount of \$39,445,876.46 as follows:

NATURAL GAS PURCHASES ⁽¹⁾:

October 2025	Clarke-Mobile Counties	\$ 460,350.00
October 2025	ConocoPhillips	\$ 508,689.20
October 2025	EDF Trading	\$ 2,302,130.93
October 2025	ECO Energy	\$ 201,331.77
October 2025	Expand Energy Marketing LLC	\$ 124,399.38
October 2025	Koch Energy Services	\$ 462,635.97
October 2025	Municipal Gas Authority of Georgia	\$ 4,783,399.58
October 2025	Pathpoint Energy	\$ 2,106,260.62
October 2025	Tenaska Gas Storage, LLC	\$ 574,981.60
November 2025	BP Energy	\$ 155,250.00
November 2025	City of Lakeland	\$ 1,273,924.65
November 2025	Clarke-Mobile Counties	\$ 535,500.00
November 2025	ConocoPhillips	\$ 848,614.22
November 2025	DTE Energy Inc.	\$ 558,867.00
November 2025	EDF Trading	\$ 1,063,051.74
November 2025	Florida Gas Utility	\$ 273,662.71
November 2025	Koch Energy Services	\$ 309,070.10



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November 2025	Municipal Gas Authority of Georgia	\$ 5,041,638.12
November 2025	Pathpoint Energy	\$ 661,104.75
November 2025	Radiate	\$ 427,765.00
November 2025	Tenaska Gas Storage, LLC	\$ 1,072,315.00

COAL PURCHASES:

October 2025	Crimson Coal Corporation	\$ 6,685,316.01
October 2025	Foresight Coal Sales, LLC	\$ 2,054,480.87
November 2025	Crimson Coal Corporation	\$ 5,725,538.42
November 2025	Foresight Coal Sales, LLC	\$ 1,235,598.82

- Approval of OUC initiated scope change and conforming Change Orders No. 1 to CEC Motor & Utility Services, LLC; Stewart's Electric Motor Works, Inc.; TAW Orlando Service Center, Inc. d/b/a Integrated Power Services; Flanders CR Acquisition, Inc. d/b/a Flanders Electric Motor Service, LLC; and Tampa Armature Works, Inc. d/b/a Integrated Power Services in the aggregate amount of \$1,200,000 to continue providing electric motor repair services, increasing the total Purchase Orders aggregate amount to \$2,950,000;
- Approval of an OUC initiated scope change and conforming Change Order No. 1 to American Track Generations, LLC d/b/a American Track in the amount of \$1,077,000 to upgrade the signalization crossing systems located at Aerospace Parkway, John Wycliffe Boulevard, and Old Wetherbee Road, increasing the total Purchase Order amount to \$1,826,840;
- Approval of Change Request No. 1 to the Capital Expenditure Estimate in the amount of \$8,312,451 for the Indian River Plant Combustion Turbine C Major Inspections and Generator Inspection Project, increasing the total project cost to \$8,398,108. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Generator & Motor Services of Pennsylvania LLC d/b/a Brush Power Generation in the amount of \$498,165 to provide generator parts and inspection services, increasing the total Purchase Order amount to \$565,622. Approval of a sole source Purchase Order to Siemens Energy, Inc. to provide parts and labor to perform inspection and repair services in the amount of \$5,121,886;
- Approval of OUC initiated scope change and conforming Change Orders No. 1 to Mechanical Services of Central Florida, Inc. dba EMCOR Services- MSI; Siemens Industry, Inc.; and Stark Tech Technologies Group, LLC d/b/a Stark Tech Services, LLC in the aggregate amount of 2,492,925 to continue providing heating, ventilation, and air conditioning mechanical maintenance services, increasing the total Purchase Orders aggregate amount to \$9,061,924;
- Approval of the Capital Expenditure Estimates for the State Road 408/Tampa Avenue Interchange Project and the Tampa Avenue Roadway Improvement Project for the relocation of overhead electric distribution facilities and installation of underground electric distribution facilities along Tampa Avenue in the aggregate amount of \$2,336,249.37, with a contribution from the Economic Development Fund in the amount of \$800,000;
- Approval of a Capital Expenditure Estimate for the installation of two new 25kV distribution circuits along Deer Run Road, Canoe Creek Road, and Old Canoe Creek Road in the amount of \$3,977,012.45;
- Authorization for the General Manager & CEO to execute Real Estate Purchase Agreements and associated closing documents, subject to final legal review, as necessary for the purchase of easements as required for the project in an aggregate amount not to exceed \$10,000,000. Approval of Change Request No. 7 to the Capital Expenditure Estimate in the amount of \$197,581,695 for the Downtown 230kV Transmission Line Project – Pershing to Weber – Phase 1 of 3, increasing the total project cost to \$274,393,462;

9. Approval of Change Request No. 2 to the Capital Expenditure Estimate in the amount of \$3,990,000 for design engineering, procurement, and construction support necessary to complete the Pershing Substation Transformers Replacement Project, increasing the total project cost to \$8,289,750. Approval of an OUC initiated scope change and conforming Change Order No. 1 to POWER Engineers Incorporated in the amount of \$1,120,000 to provide design engineering and construction management services, increasing the total Purchase Order amount to \$1,215,000;
10. Approval of a sole source Purchase Order to Subnet Solutions, Inc. for additional application drivers and software maintenance and support services in the amount of \$284,308;
11. Approval of Change Request No. 1 to the Capital Expenditure Estimate in the amount of \$8,672,500 for design engineering, procurement, and construction support necessary to complete the Split Oak Transmission Line Relocation Project, increasing the total project cost to \$8,772,250. Approval of an OUC initiated scope change and conforming Change Order No. 1 to POWER Engineers Incorporated in the amount of \$950,000 to provide design engineering and construction management services, increasing the total Purchase Order amount to \$1,045,000. Approval of a Purchase Order to Dis Tran Steel, LLC to provide tubular steel poles in the amount of \$1,942,500;
12. Approval of Change Request No. 1 to the Capital Expenditure Estimate in the amount of \$24,955,000 for design engineering and construction support necessary to complete the Southwood to Turkey Lake 115kV Transmission Line Addition Project, increasing the total project cost to \$25,455,000. Approval of an OUC initiated scope change and conforming Change Order No. 1 to Leidos Engineering, LLC in the amount of \$3,320,000 to provide engineering and construction management services, increasing the total Purchase Order amount to \$3,720,000;
13. Approval of a sole source Purchase Order to Siemens Industry, Inc. to continue providing Spectrum Power TG software licenses and support services required for the Energy Management System in the amount of \$303,400;
14. Approval of a Purchase Order to Dell Marketing LP to provide audio visual equipment, implementation services, and maintenance and support in the amount of \$340,155;
15. Approval of a sole-source Purchase Order to Franklin Covey Client Sales, Inc. to provide leadership development content services in the amount of \$275,000;
16. Approval of a single source Purchase Order to Cornerstone OnDemand, Inc. to continue administration of the talent management system in the amount of \$1,102,964;
17. Approval of RFP #8428 – Contract award to Adventist Health Systems/Sunbelt Inc. d/b/a AdventHealth Centra Care, the only responsive and responsible proposal to provide occupational medical services in the amount of \$200,000;
18. Approval of a Capital Expenditure Estimate for security equipment upgrades in the amount of \$800,000. Approval of an OUC initiated scope change and conforming Change Order No. 2 to Converjint Technologies LLC in the amount of \$950,000 to continue providing installation, maintenance, service, and parts for OUC's security infrastructure, increasing the total Purchase Order amount to \$7,744,261;
19. Approval of additional funding in the amount of \$242,000 with conforming Change Order No. 1 to Tetra Tech, Inc. to continue construction management and construction quality assurance services, increasing the total purchase order amount to \$1,517,000; and

20. Authorization for the General Manager & CEO to execute the Partial Release of Water Line and Access Easement Agreement for property located west of Lake Nona Boulevard and northerly of Lake Nona Gateway Road.

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Presentations

President Landman Gonzalez provided the January 22, 2026 Audit-Finance Committee report.

The Audit-Finance Committee (Committee) meeting was held on January 22, 2026.

The Committee received a summary of the Fiscal Year 2025 financial results and operating statistics.

The Committee received a summary of the Fiscal Year 2025 financial audit by OUC's external auditor, Ernst & Young (EY). EY provided a clean audit opinion and noted that OUC's internal controls are operating effectively, and that EY received outstanding cooperation from OUC management and Internal Audit staff.

The Committee received a presentation on recent Internal Audit activities, including a review of recently completed Internal Audit projects and the status of open audit items.

The Committee received an update on the contract extension with OUC's financial advisor and was informed that OUC will be updating its bond underwriter pool in the coming months.

The Committee received a summary of the Fiscal Year 2026 financing plan, including the refunding of existing debt for debt service savings and a new money bond issuance to fund a portion of the Fiscal Year 2026 and Fiscal Year 2027 capital plans.

The Committee received quarterly updates for the Energy Risk Management Oversight Committee, Treasury, Accounting, Fuel Stabilization Fund, and Grants Administration activities.

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Chris McCullion presented the January 2026 Financial Report. Commissioner Brown inquired about anticipated impacts to fuel prices due to current events. Mr. McCullion responded that the fuel stabilization fund can help absorb short-term impact, and Mr. Bullock added that OUC's hedging program and ability to optimize fuel diversity also helps. Additional details will be provided at the April Audit-Finance Committee meeting. Refer to the appendix for more information.

* * *

Public Comments

Michael Cohen, an OUC customer, welcomed the new Commissioners and spoke about the 2026 cold weather event, recommending adoption of virtual power plants (VPPs) to reduce expenses and improve grid reliability. He urged OUC's Commissioners to hold a workshop on VPPs, emphasizing that utilities should use modern solutions to lower bills instead of just passing on costs.

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General Manager's Comments

Mr. Bullock asked Linda Ferrone and Attila Miszti to provide an overview of the 2026 Cold Weather Event, which occurred from January 31st to February 2nd. Ms. Ferrone opened with an overview and nationwide impacts of Winter Storm Fern, the Nor'easter that developed and brought historic, arctic cold temperatures to Central Florida. She also provided insight into the National Incident Management System (NIMS) and the Incident Command System (ICS) structure used during weather events and other major incidents. Mr. Miszti continued



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by providing an overview of Planning and Operations activities, detailing the Electric & Water Distribution preparations and impacts, the Florida Municipal Power Pool (FMPP) and Florida Reliability Coordinating Council Structure (FRCC), as well as the FMPP load forecast versus the actual timeline of events from January 31st to February 2nd. He discussed natural gas volatility that resulted in significant impact to peers' retail fuel rates, while OUC was able to maintain favorable retail fuel rates, and Mr. Bullock emphasized the negative impacts of gas volatility in the absence of hedging and generation diversity. Commissioner Williams inquired about contributing factors that helped OUC avoid fuel rate impacts to customers, and Mr. Bullock stated that utilities are hopeful that all generation facilities work as planned during similar unpredictable events and feels fortunate that OUC's units worked as planned. He also emphasized that preplanning and preparedness were key in facilitating strategic hedging and reducing market exposure. Mr. Miszti continued by detailing the critical grid impacts observed during the event and provided new winter data points resulting from the event. Commissioner Williams expressed appreciation for the update and OUC's excellent preparation efforts, and asked how OUC plans to communicate actions taken and lessons learned with customers. Ms. Ferrone concluded by highlighting OUC's public outreach and messaging efforts, as well as the resilience demonstrated by OUC employees throughout the event. She acknowledged Commissioner's Williams' suggestion to provide an update to customers and will take it as an action item. President Landman Gonzalez expressed appreciation for the constant communications received as an OUC customer, stating she feels great about following OUC's guidance to conserve energy to support the grid and being part of the solution. Mr. Bullock expressed extreme pride in Team OUC. Additional details are provided in the appendix.

Mr. Bullock concluded by welcoming both, Commissioner Williams and Commissioner Brown to OUC's Board.

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Commissioners' Comments

Commissioner Williams thanked OUC for the presentations and the information provided. She also expressed appreciation for the new Commissioner onboarding process, stating the onboarding teams and Assistant Secretary Velasquez have done a fantastic job.

Commissioner Brown and President Landman Gonzalez echoed Commissioner Williams's comments.

President Landman Gonzalez adjourned the meeting at 3:54 P.M.



President



Secretary



Recording Secretary

APPENDIX

Employee/Community Recognition

2025 Escalent Customer Champion

Affirmative Items

A-8 Downtown 230kV Source Transmission Line Project

Presentations

Financial Report

General Manager

2026 Cold Weather Event

Employee Recognition

2025 Escalent Customer Champion

2025 Escalent Customer Champion



Linda Ferrone, Chief Customer & Marketing Officer

03/03/2026



Escalent 2025 Utility Customer Champion

#1 in Florida

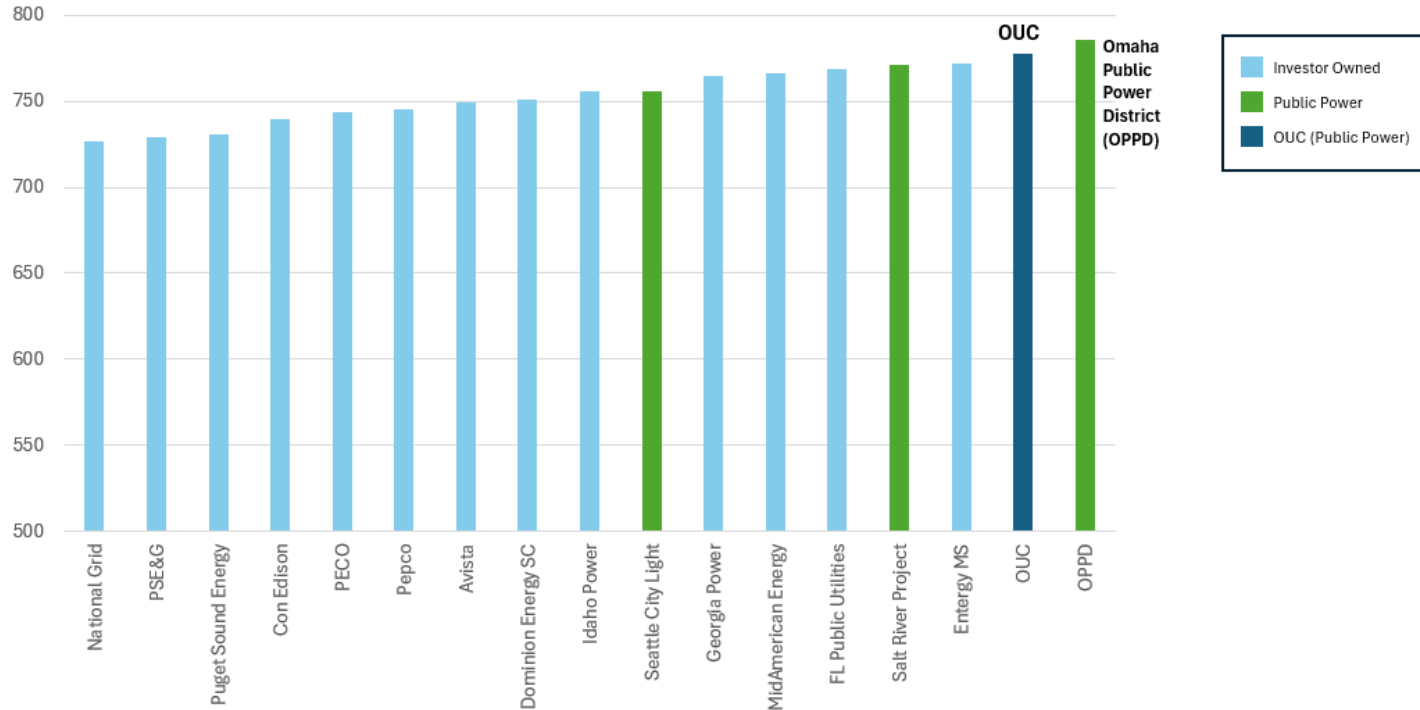
#1 in the South

#2 in the Nation

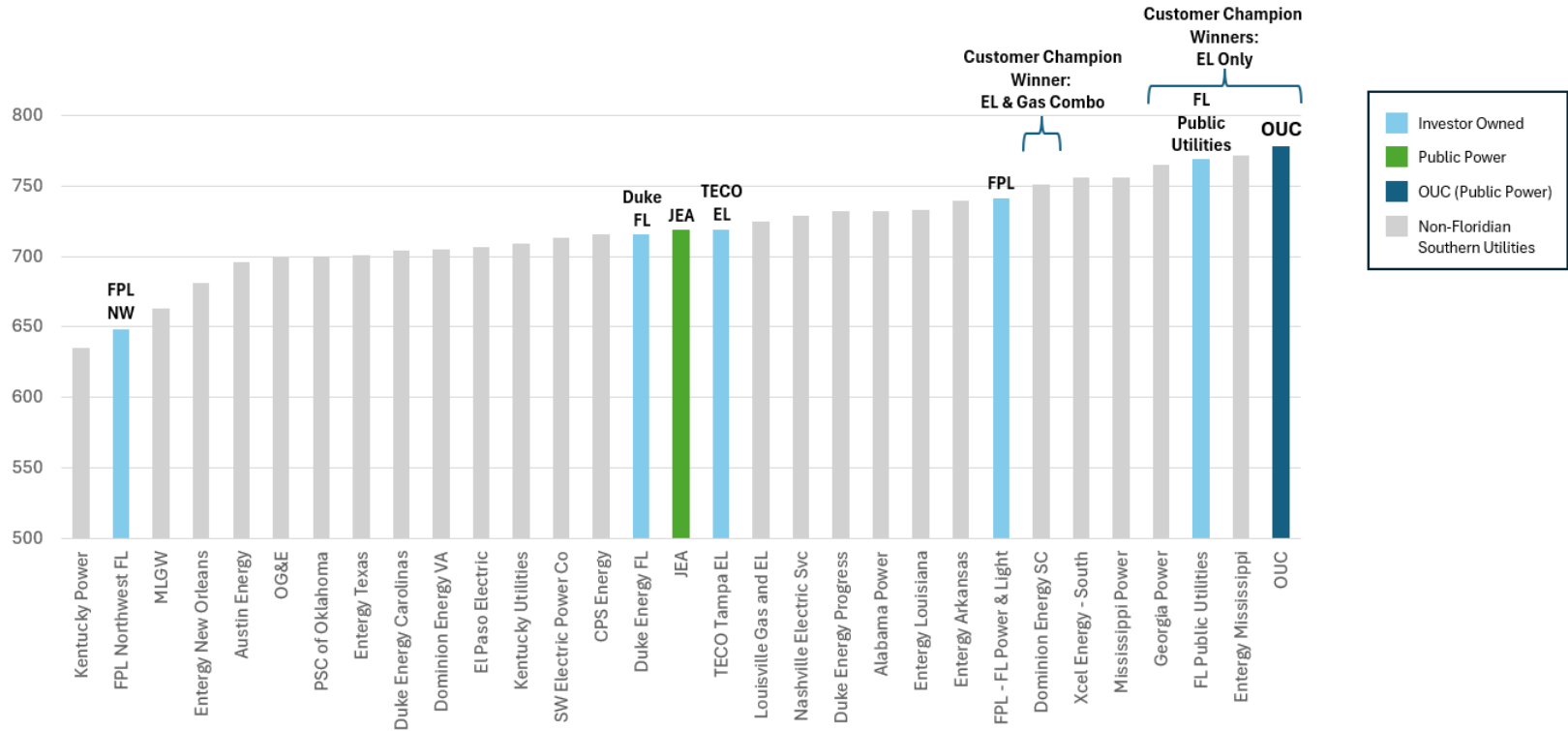
9th Consecutive Year

*Among 103 electric utilities nationally
that participated*

2025 Customer Champions *(17 Winners Among Electric Utilities Nationally)*



Southern Region *(5 Customer Champions of 31 Electric Utilities)*



Engaged Customer Relationship

Service Satisfaction

Safety and Reliability

Brand Trust

Reliable and Quality

Product Experience

Awareness of Product Benefits



Affirmative Items

A-8 Downtown 230kV Source Transmission Line Project

Downtown 230kV Source Transmission Line Project



Orlando Alancastro | VP Transmission

A-8

03/03/26

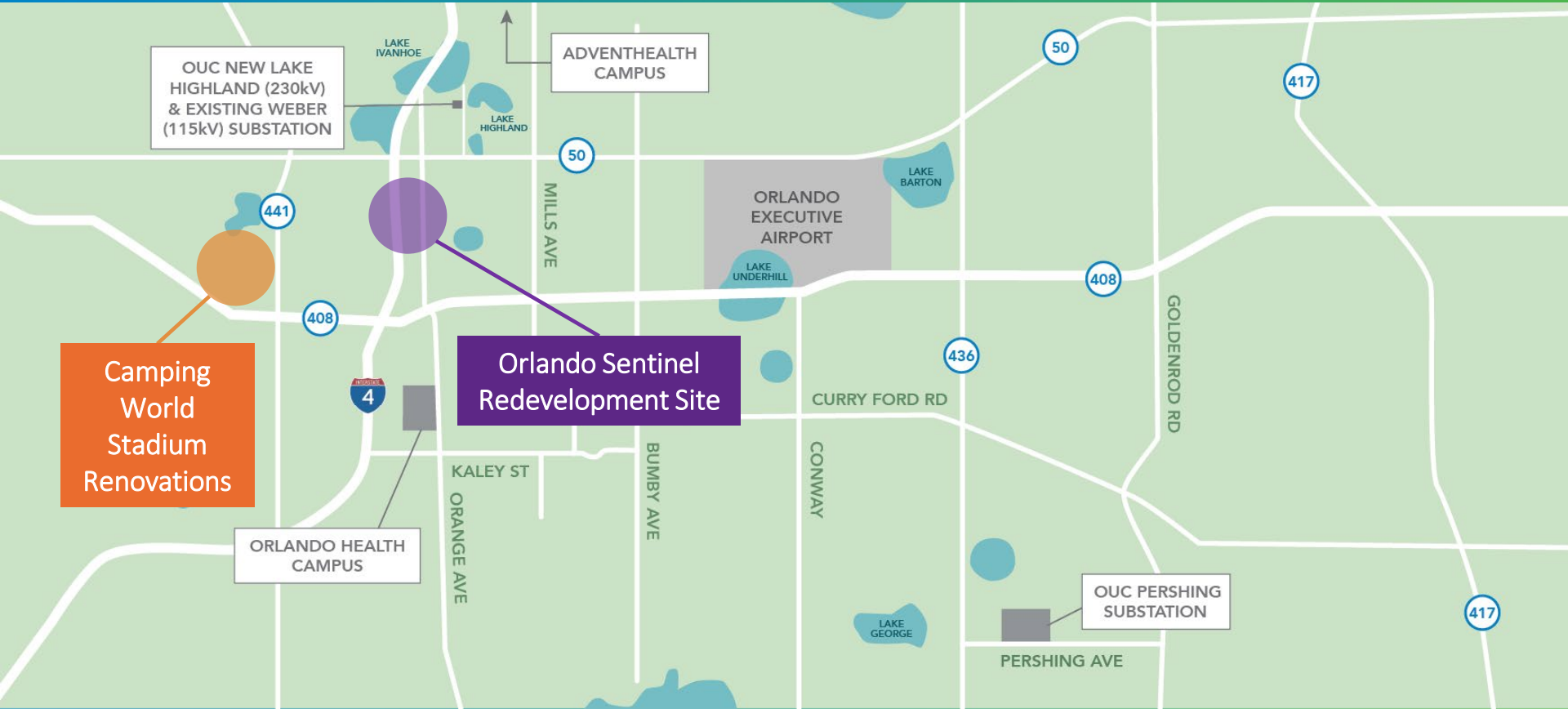
Agenda

- Project Background & Location
- Approval Timeline
- Route Study & Cost Optimization
- Current State
- Estimated Project Costs
- Recommended Action

Project Background

- 2016 Transmission planning studies identified the need for a new 230kV transmission route due to:
 - Load growth in Downtown Orlando
 - Increased system power flows
 - Dependency of Downtown Orlando underground 115kV infrastructure
 - Federal Bulk Electric Systems (BES) increased contingency requirements
- 3-Phase project to complete planning study recommendations
 - **Phase 1** includes a new 230kV transmission line from Pershing Substation to a new Lake Highland 230kV Substation
 - **Phase 2** includes upgrade of the 230kV transmission line from Stanton Substation to Pershing Substation
 - **Phase 3** includes a new 230kV transmission line from Lake Highland Substation to Pine Hills substation

Project Location



New Lake Highland 230 kV Substation Location



New Lake Highland 230 kV Substation – Viewpoint 1



New Lake Highland 230 kV Substation – Viewpoint 2



Existing Weber St. Substation Wall – From Weber St.



Existing Weber St. Substation Wall – From Pasadena Place



New Lake Highland 230 kV Substation Rendering



Lake Ivanhoe Building

Lake Highland Water Plant

URBAN TRAIL

Existing
Weber →
Substation

WEBER STREET

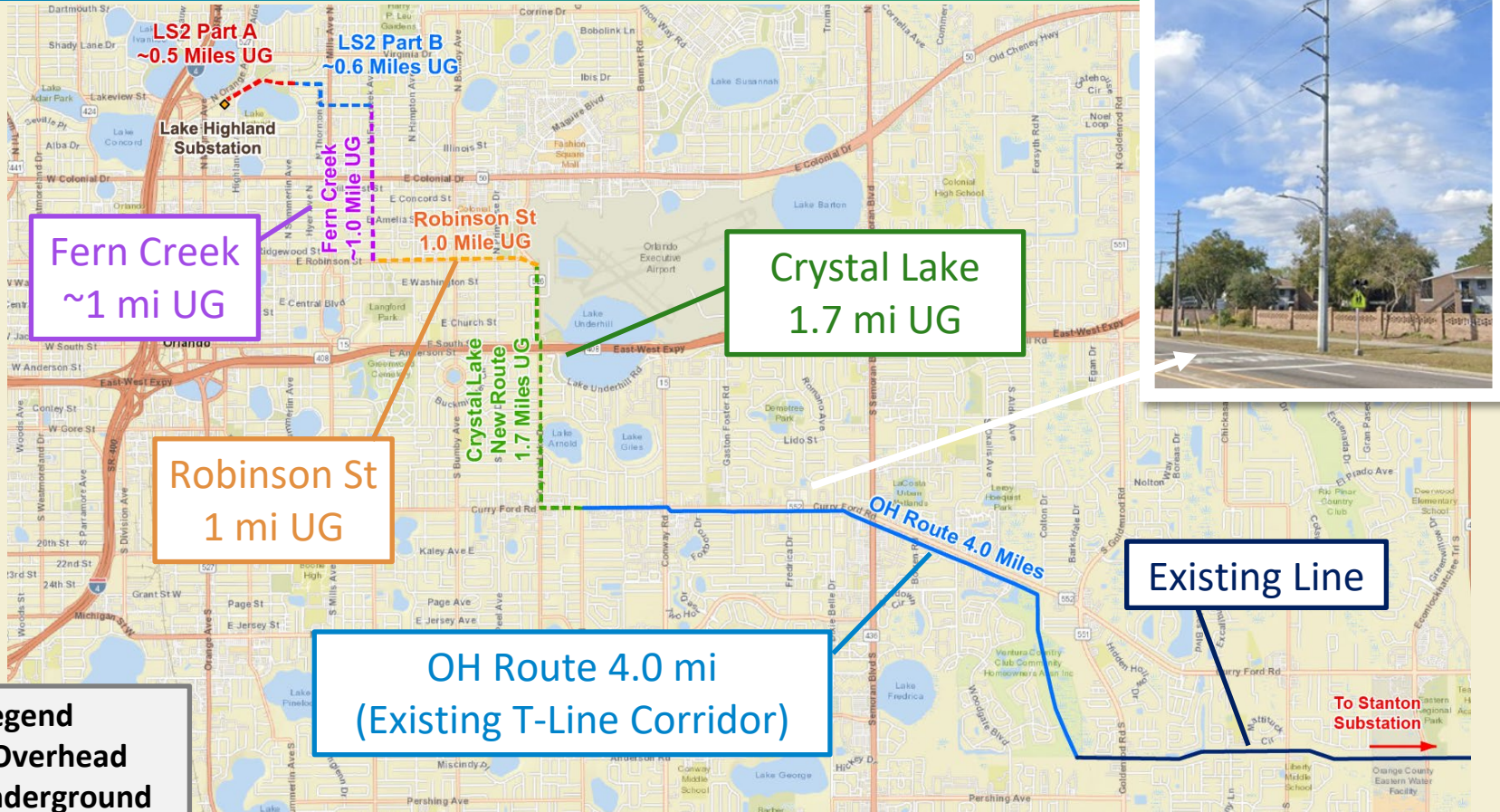
N. MAGNOLIA AVENUE



Project Approval Timeline

- **January 2016 – October 2020:**
 - Original route study for Pershing to Lake Highland project phase
 - Detailed engineering and property acquisition
 - Environmental engineering services
 - Increased scope of environmental engineering services
 - Lake Highland clearing and underground demolition services
- **2020:** Project placed on hold due to unknown impacts of Covid
- **July 2023:** FDOT Robinson Street improvement project and underground transmission conduit system installed
- **August 2024:** Ordered long lead time materials, auto-transformer and high voltage circuit breakers
- **January 2025:** City of Orlando Lift Station 2 JPA, Fern Creek underground project, additional routing study

New Route



Fern Creek
~1 mi UG

Robinson St
1 mi UG

OH Route 4.0 mi
(Existing T-Line Corridor)

Crystal Lake
1.7 mi UG

Existing Line

Legend
OH - Overhead
UG - Underground



To Stanton Substation

Transmission Route Cost Optimization

Description	Cost/Mile	Length (Miles)	Total Cost
Original Route			
OH	\$13,306,321	2.8	\$37,257,700
UG	\$31,994,334	6.7	\$214,362,040
Total			\$251,619,739
New Route			
OH*	\$13,306,321	4	\$53,225,285
UG	\$31,994,334	4.7	\$150,373,371
Total			\$203,598,656
Cost Optimization Savings			\$48,021,083

*Includes \$10M for Easements needed for the Overhead (OH) Line Construction

Progress to Date

- Original transmission line route study completed
- Completed 1 mile of Robinson Street underground conduit system
- Ordered auto-transformer and high-voltage circuit breakers (October 2027 anticipated delivery)
- Joint Participation Agreement with City of Orlando for Lift Station 2 Force Main underway
- 1 mile of Fern Creek underground conduit system underway with Water Main Replacement project
- Additional route evaluation completed and revised to reduce cost

Estimated Project Cost

- **2019 preliminary estimate – \$126 million**
 - Commission approved capital expenditure to date – nearly \$77 million
- **Cost escalation driven by commodity and labor increases:**
 - Civil work (manholes, duct bank, road restoration) cost up 100% due to conduit, asphalt, concrete and labor
 - 230kV cable and installation cost up 80% due to copper and labor
 - Substation construction and site work cost up 45% due to steel, copper and labor
- **Current project estimate – \$274 million**

Current Project Cost Breakdown

Description	Cost	% of Total
Substation	\$70,794,806	25.8%
UG T-Line	\$150,373,371	54.8%
OHT-Line	\$43,355,064	15.8%
Easements	\$9,870,221	3.6%
Total Cost	\$274,393,462	100%

Recommended Action

Commission authorization for the General Manager & CEO to execute Real Estate Purchase Agreements and associated closing documents, subject to final legal review, as necessary for the purchase of easements as required for the project in an aggregate amount not to exceed \$10,000,000.

Commission approval of Change Request No. 7 to the Capital Expenditure Estimate in amount of \$197,581,695 for the Downtown 230kV Transmission Line Project-Pershing to Weber—Phase 1 of 3, increasing the total project cost to \$274,393,462.

Presentation

Financial Report.

Financial Report (FYTD January 2026)

\$ in millions	Actual	Budget	\$ Δ	% Δ
Retail Electric Revenues	\$ 178.5	\$ 182.7	\$ (4.2)	(2.3%)
Wholesale Electric Revenues	17.6	6.8	10.8	157.6%
Water Revenues	34.4	35.0	(0.6)	(1.7%)
Chilled Water and Other Revenues	33.0	32.6	0.4	1.2%
Fuel Revenues	110.5	123.3	(12.8)	(10.4%)
Total Operating Revenues	374.0	380.4	(6.4)	(1.7%)
Unit Department Expenses	(118.9)	(120.1)	1.2	(1.0%)
Depreciation and Amortization	(54.9)	(57.9)	3.0	(5.2%)
Other Operating Expenses	(34.1)	(33.7)	(0.4)	1.2%
Fuel Expenses	(110.5)	(123.3)	12.8	(10.4%)
Total Operating Expenses	(318.4)	(335.0)	16.6	(5.0%)
Total Non-Operating Expenses	(5.4)	(8.5)	3.1	(36.5%)
Net Income Before Contributions	\$ 50.2	\$ 36.9	\$ 13.3	36.0%

Overview

- Total Operating Revenues were \$6.4 million below Budget, driven by lower than expected pass-through fuel expenses and lower retail consumption per customer due to weather variability, partially offset by increased wholesale opportunities arising from the nationwide cold weather event.
- Total Operating Expenses were \$16.6 million below Budget, driven by lower than expected fuel commodity prices, depreciation expenses, and electric plant and distribution maintenance.
- Total Non-Operating Expenses were \$3.1 million below Budget, driven by lower than expected interest expenses due to timing of the issuance of 2026A Bond to support the Capital Plan.

General Manager

2026 Cold Weather Event

2026 Cold Weather Event



Linda Ferrone, Chief Customer & Marketing Officer
Attila Miszti, Chief Operating Officer

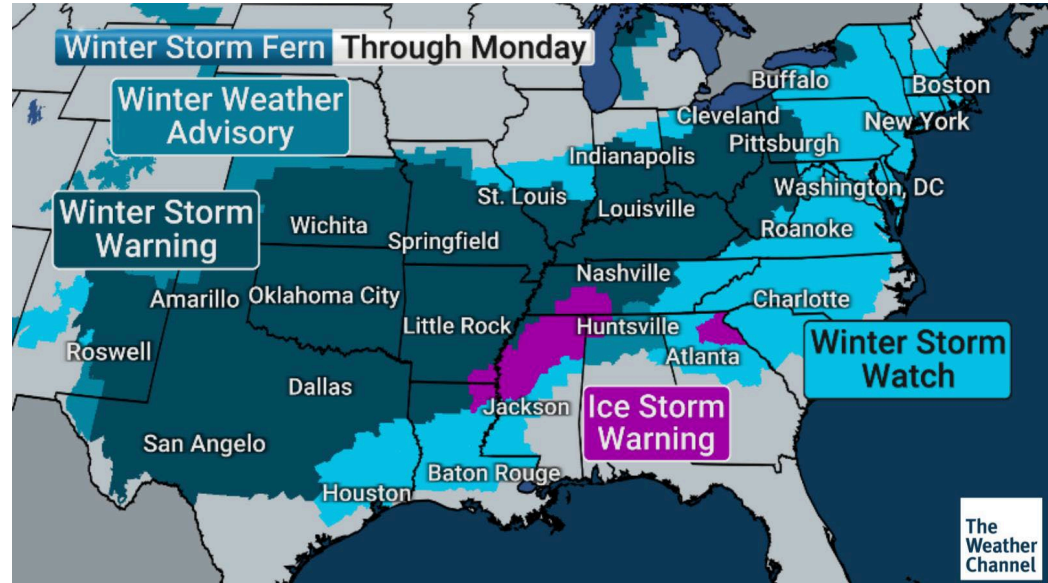
03/03/26

Agenda

- Cold Weather Event Forecast & Impacts
- National Incident Management & Incident Command System Structure Explained
- Electric & Water Distribution Preparation & Impacts
- Overview of Florida Municipal Power Pool & Florida Reliability Coordinating Council Structure
- Load Forecast vs. Actual
- Timeline of Events
- Power Generation Volatilities and Costs
- Critical Grid Impacts Observed During Event
- Public Outreach & Messaging
- Employee Resiliency

Winter Storm Fern

- Jan. 23-27 major winter storm, unofficially known as Winter Storm Fern
- Encompassed 2,000 miles across the Midwest, Southeast, and Northeast United States
- Brought record-breaking cold and snowfall to the Midwest and South in over a century
- More than 20 states declared a state of emergency (Florida was not one of those states)



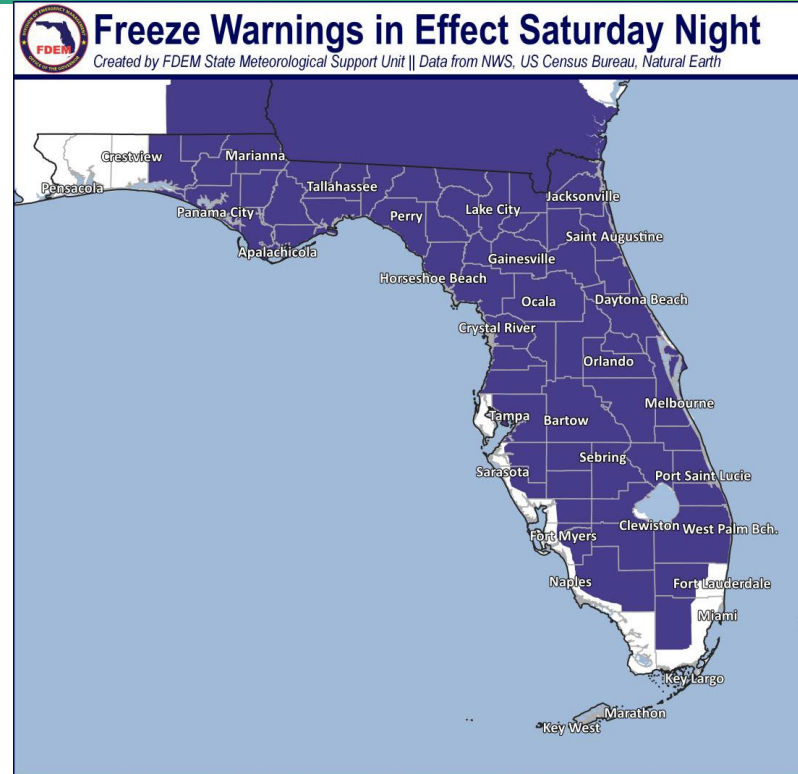
Winter Storm Fern Impacts

- Power outages surpassed 1 million customers across the country
- Southern states experienced significant power outages due to ice and downed trees
- Mutual aid is an agreement among utilities to offer restoration services after natural disasters
- OUC sent 17-member mutual aid crew to South Carolina to provide restoration efforts initially to Santee Cooper and then reassigned to Seneca Light & Water



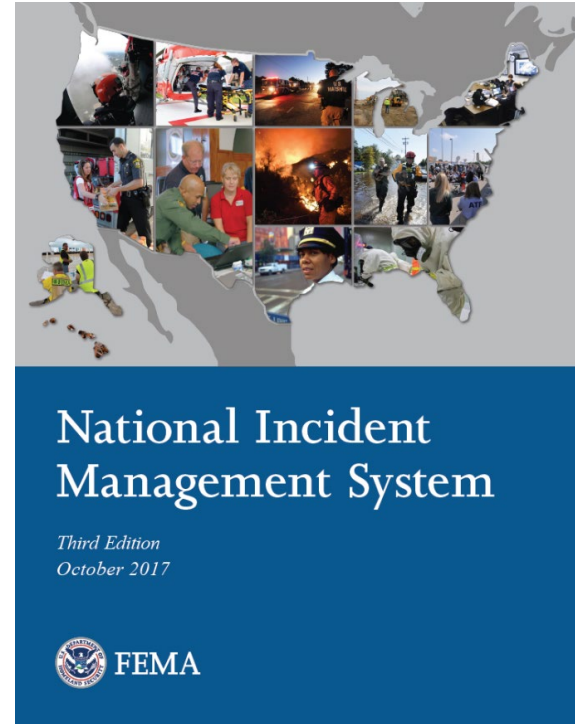
Florida's Historic Cold in Wake of Fern

- Nor'easter developed off the East Coast and brought historic Arctic cold to Central Florida from Jan. 31-Feb. 2
- Arctic air mass brought wind gusts up to 45 mph
- Rare long-duration hard freeze across the entire state
- Record breaking lows and dangerous wind chills ranging from 9 to 15 degrees in Central Florida, day-time highs also hit a record-low



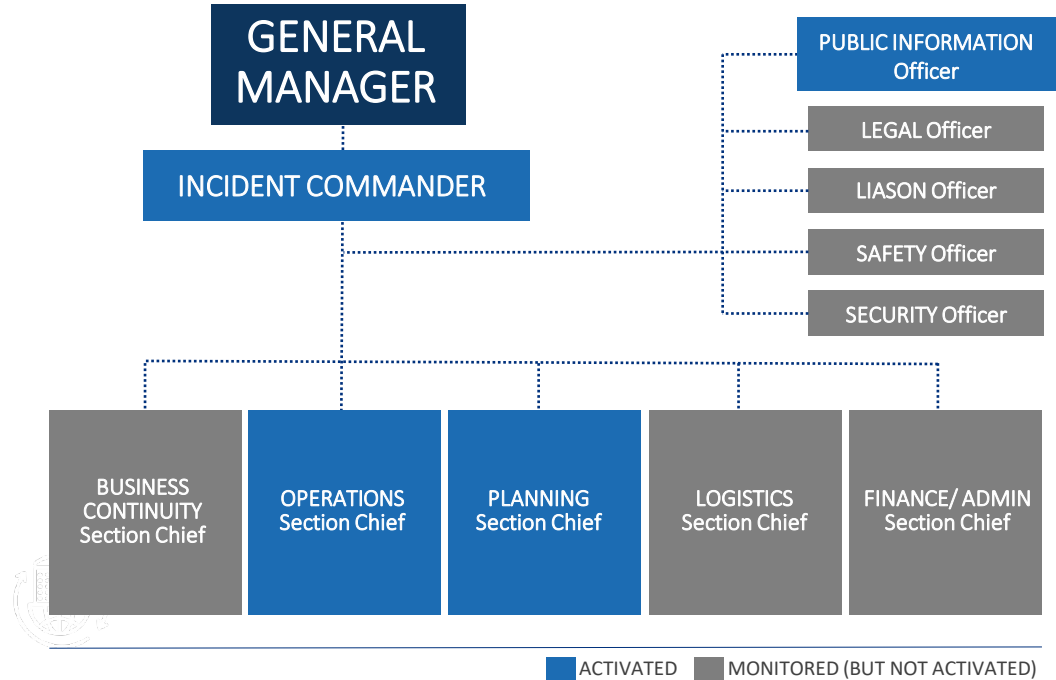
National Incident Management System

- Provides a ***standardized approach*** to Incident Management
- A consistent nationwide template to ***enable agencies to work together*** during domestic incidents
- An ***organizational system*** used by OUC under National Incident Management System (NIMS) is the Incident Command System



Incident Command System Structure

- Incident Command System (ICS)
- Flexible all hazards approach
- Utilizes an Incident Action Plan (IAP)
- Common terminology
- Clearly defined roles and responsibilities
- Resource management



Planning & Operations

Attila Miszti, Chief Operating Officer

Electric Distribution Preparation & Impacts

- **Proactively staged crews on system**
 - 24/7 coverage Saturday night (1/31)
 - Through Monday morning (2/2)
- **25 outages impacting 7,650 customers**
- **Distribution Planners & Distribution Control Center (DCC) initiated field switching on a few circuits to balance real-time load**
- **Distribution system performed very well**
 - Approximately 2-minute impact to System Average Duration of Interruption (SAIDI)



Broken 12kV porcelain insulator

Water Distribution Preparation/Impacts

- **Proactively staged trouble technicians on system**
 - Leveraged additional support from Meter Services
- **398 water trouble related calls from customers**
 - Beginning Sunday morning (2/1) through Monday (2/2)
 - Mostly low/no pressure calls and backflow leaks/breaks

Customer Testimonial (M. Koffler) on 2/2/26:

“My irrigation system was leaking. I called OUC....Steven and Bryan came, fixed the problem...I just want you to know how pleased and relieved I am to have my problem resolved—by terrific people. Steven and Bryan realized what was wrong and resolved the problem quickly.”



FMPP-FRCC Structure & Coordination

Florida Municipal Power Pool (FMPP):

Balancing authority made up of three municipal utilities - OUC, Lakeland, and Florida Municipal Power Agency (FMPA)

- Coordinates generation and load across member utilities to operate as a single integrated system
- OUC is the balancing authority agent for FMPP

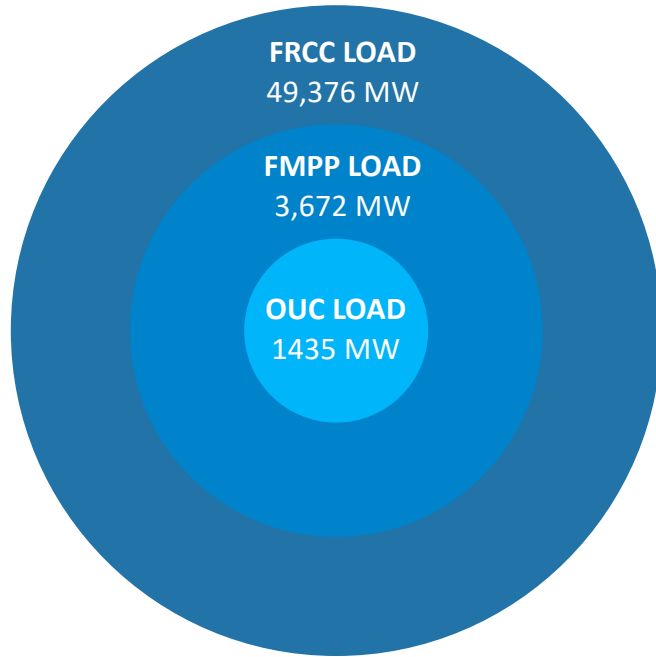
Florida Reliability Coordinating Council (FRCC):

Oversees reliability for the Florida region

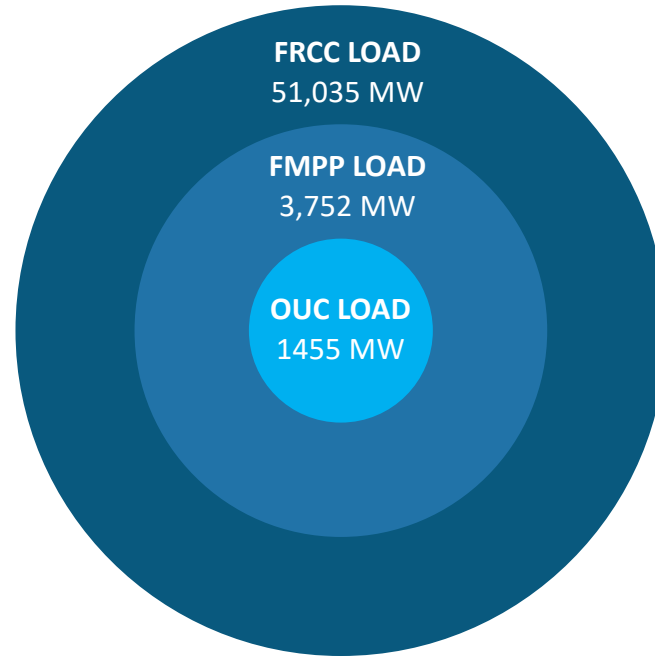
- Responsible for planning, operations oversight, and compliance monitoring in Florida
- Monitors FMPP for compliance within reliability standards

OUC-FMPP-FRCC Model

February 1 (Sunday)



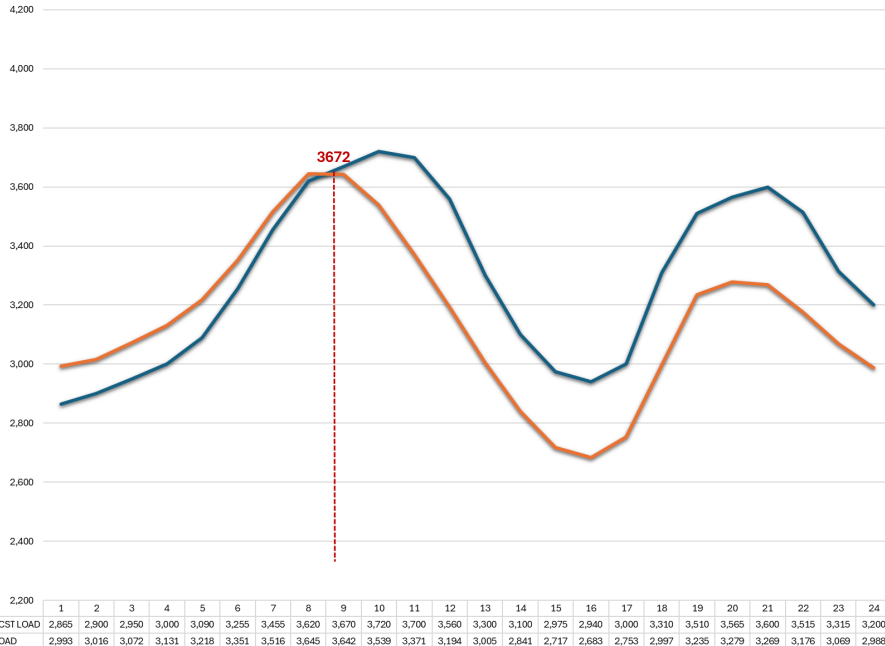
February 2 (Monday)



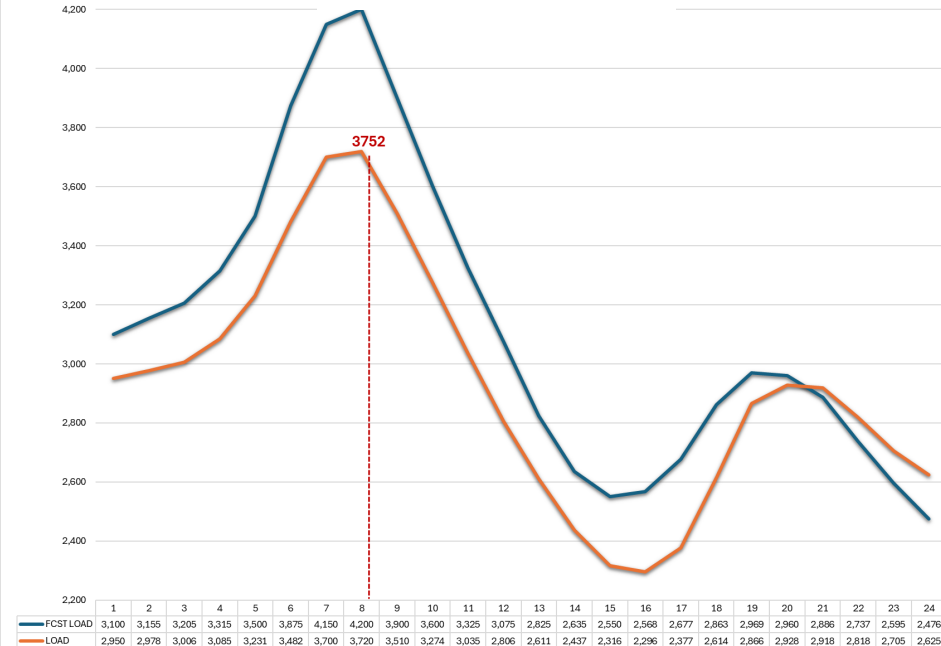
MW = megawatts

FMPP Load Forecast vs. Actual During Feb. 1-2

Sunday Load Forecast vs Actuals

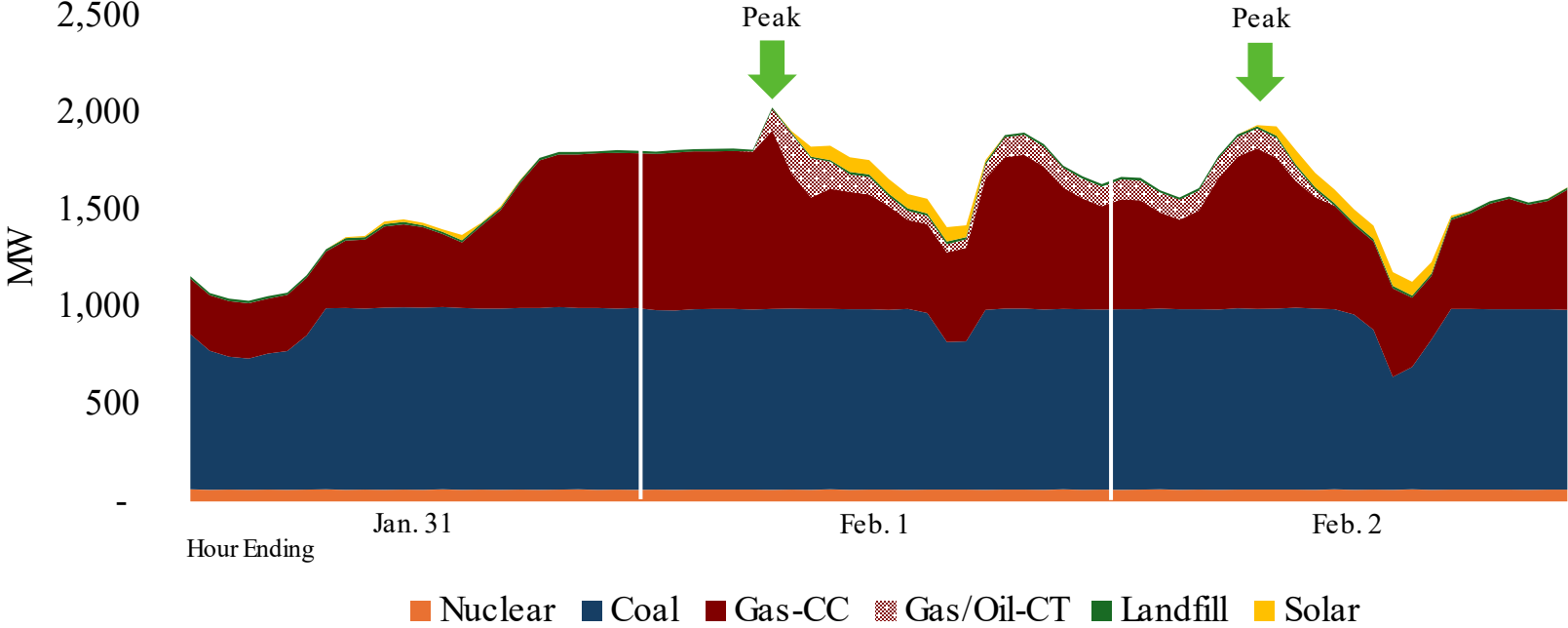


Monday Load Forecast vs Actuals



■ FORECAST LOAD ■ ACTUAL LOAD

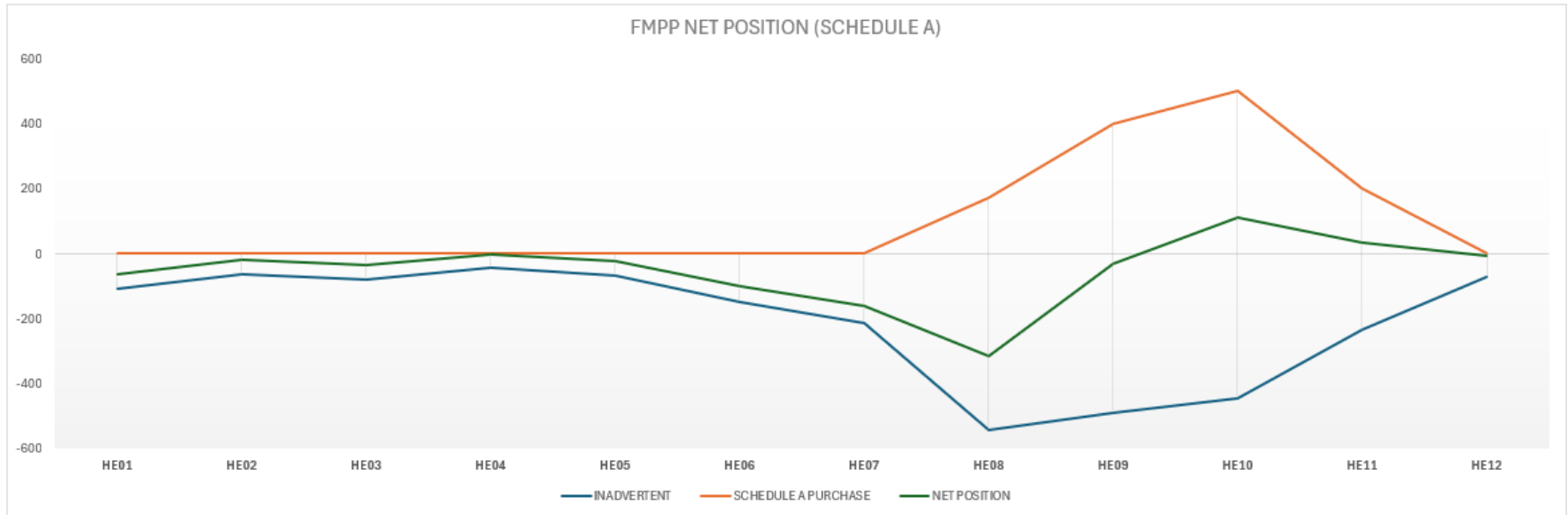
OUC Hourly Generation from Jan. 31-Feb. 2



Emergency Power Purchase-FMPP

Sunday, February 1, 2026

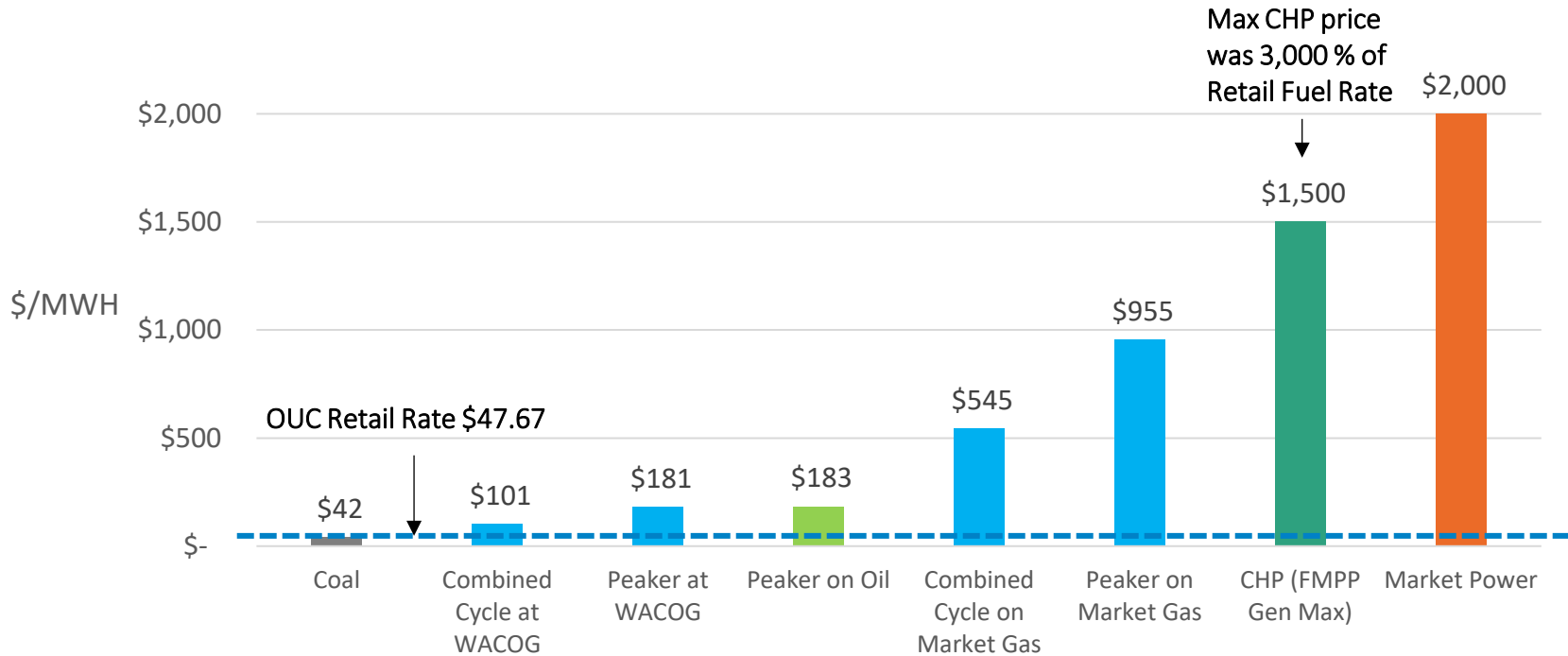
	HE01	HE02	HE03	HE04	HE05	HE06	HE07	HE08	HE09	HE10	HE11	HE12
INADVERTENT	-107	-64	-80	-45	-69	-149	-213	-542	-491	-447	-236	-71
SCHEDULE A PURCHASE	0	0	0	0	0	0	0	173	400	500	200	0
NET POSITION	-64	-20	-36	-2	-23	-100	-161	-314	-33	111	32	-5



Natural Gas Volatility

- **Natural gas (NG) prices** surged the week of Jan. 23 through Feb. 2 peaking at **\$65/MMBtu**
- **Average price** is typically **\$4/MMBtu**
- **Previous winter peak NG price** was **\$12/MMBtu**

OUC Cost of Generation – Feb. 1



Power Generation Investments

OUC Investments for Winterization Readiness

- Engineering Services for Winterization \$70,000
- Indian River Plant Light Oil Storage Upgrade Project \$7 million
- Osceola Generation Station Fuel Oil Tank # 2 Floor Repair \$110,000
- Osceola Generation Station Heat Tracing and Insulation \$114,000
- Osceola Generation Station Demin Water Contract \$480,000
- Pipe Insulation \$30,000

A total of **\$7.8M** invested across all generating facilities

Winter Performance of Power Pool Units Fern Impacts

- During the Energy Emergency Alert (EEA) on **Sunday, Feb. 1**, OUC was a net contributor to FMPP reliability with 339 MW of reserves

OUC Reserves	Sunday
MWs	339
%	19.9%

FMPP Reserves	Sunday
MWs	-461
%	-13.0%

- On **Monday, Feb. 2**, OUC and FMPP were contributors to Florida's grid reliability with 649 MW

OUC Reserves	Monday
MWs	649
%	37.5%

FMPP Reserves	Monday
MWs	687
%	19.0%

➤ FMPP Reserve Margin Target – 15%

Critical Grid Impacts Observed During Event

Challenges

- Extreme natural gas price volatility
- Natural gas pipeline constraints during peak hours forced fuel switching for several OUC power plants
- Hourly and instantaneous peaks occurred before sunrise
- While the state of Florida was able to meet all customer load requirements, a few entities including our Power Pool were unable to meet utility specific reserve margins on Feb. 1.
- OUC was able to meet customer load, but as the agent for FMPP an Energy Emergency Alert Level 3 (EEA3) was declared to procure emergency power due to a FMPP generation shortage on Feb. 1

Critical Grid Impacts Observed During Event

What went right:

- All OUC owned and operated units were available
- Dual fuel units were critical, OUC and FMPP had tools to mitigate pipeline constraints and NG price spikes
- Utilities across the state coordinated and assisted during the energy emergency alert declarations
- All Florida utilities avoided rolling load shed
- Investments in fuel diversity, dual fuel systems, and plant winterization were significant factors in avoiding a load shed event
- OUC and FMPP power generation employees were extremely resilient while working in extreme wind chill conditions and were successful in repairing all critical units prior to the Monday morning peak on Feb. 2

New Winter Data Points

- Increasing dependency on dual fuel systems for OUC, FMPP, and the Florida grid which is driven by pipeline and storage constraints
- Determine the best path to manage hourly natural gas pipeline constraints
- New financial analysis data points for utility-scale battery storage driven by constrained generation and fuel system capacity
- Event highlights the risk of increasing fuel price volatility during critical grid events (summer and especially winter)
- ERMOC/Hedging Policy should incorporate lessons learned from recent winter events
- Reinforced value of natural gas hedging and fuel rate stabilization targets funds
- Winter peak is highly dependent on dispatchable generation during pre-daylight hours
- Enhance effectiveness of behind the meter generation and need for clear and effective customer expectations

Public Information

Linda Ferrone, Chief Customer & Marketing Officer

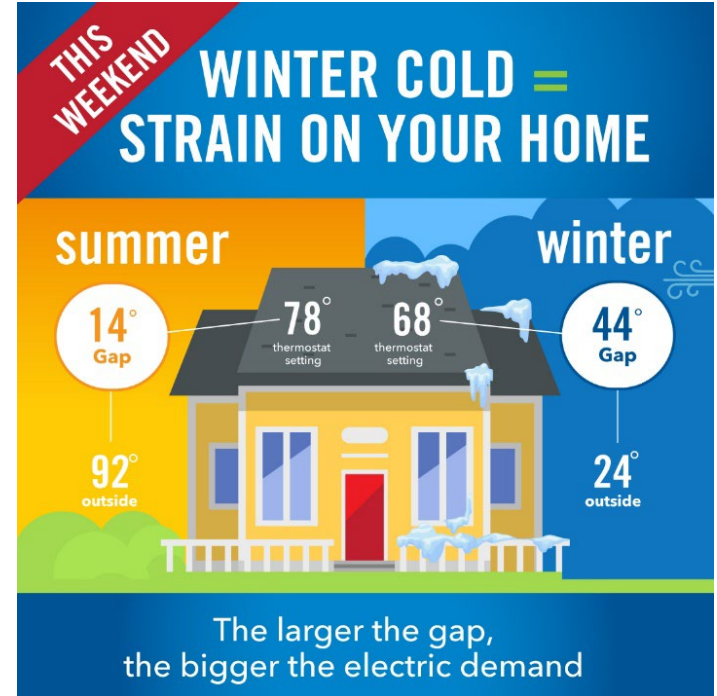
Public Outreach & Messaging

- Targeted public outreach campaign began on Monday, Jan. 26
- Tailored messaging delivered to residential and commercial customers, along with electric, water, EV, and solar customers groups
- Key Messages:
 - **Energy Demand Awareness:** Temperature differential between heating your home in extreme cold is greater than cooling your home in summer heat which creates a peak demand between 4 and 10 a.m.
 - **How to Reduce Demand:** Lowering thermostat just a few degrees, delaying EV charging, postponing use of large appliances, and heating water during peak demand (4-10 a.m.)
 - **Cold-Weather Plumbing Guidance:** Provided reminders on protecting home plumbing systems from freezing conditions
 - **Safety:** Reinforced safe use of space heaters, electric blankets, reminded customers of high wind and downed power line safety

Public Outreach & Messaging

Before the Event: Jan. 26-30

- **5 targeted emails** to residential, commercial, and EV customers with average open rate of **50.8%**
- **2 broadcast alerts** (email, voice, text) to Medical Alert customers and Commercial Facilities
- **19 social posts** (Facebook, X, Instagram, NextDoor) totaling **84,000 impressions** including paid targeting to OUC customers
- **26 media mentions** totaling **514,000 impressions**



Public Outreach & Messaging

During the Event: Jan. 31-Feb. 2

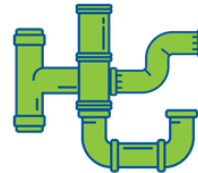
- **7 targeted emails** to residential, commercial, water, and solar customers with average open rate of **53.3%**
- **3 broadcast alerts** (email, voice, text) to all customers to conserve energy
- **22 social posts** (Facebook, X, Instagram, NextDoor) totaling **306,904 views** including paid targeting to OUC customers
- **97 media mentions** totaling **47.6 million impressions**



As extreme cold moves into Central Florida, taking steps now to protect your pipes can help prevent freezing and potential water damage. OUC water crews remain prepared to respond to any impacts this may bring to our service territory.

Below are a few easy tips to help keep your home's plumbing safe during cold weather.

PROTECT YOUR PIPES:



▶ Water lines can freeze as temperatures drop below **32 degrees** – especially in homes with lines located outdoors or in attics.

▶ Cover exposed **water pipes, backflows and spigots.**

▶ If you live in a house, allow a trickle of water to flow through **exposed pipes or faucets** that share an exterior wall to prevent the water inside from freezing.



Targeted Outreach to Commercial Customers



Employee Resiliency

Ice Build Up at Stanton B



Employees at Osceola Generating Station



Thank You!



THANK YOU
FOR DOING YOUR PART.

OUC 
The *Reliable One*®